



DEDICATED TO CLEAN AND
SANITARY WORK SPACES FOR ANY
SIZED BUSINESS



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Modern Facilities Services has been serving a wide range of satisfied clients since we first opened our doors in 1979. We have built an enviable reputation for our ability to deliver thorough, reliable, quality service that is cost-effective and driven towards achieving complete customer satisfaction. We are a 100 percent minority-owned business comprised of highly qualified and trained employees who have helped us achieve awards for our exceptional service and customer care consecutively for the past five years from the Port Authority of New York and New Jersey Aviation Department.

CAPABILITIES AND EXPERIENCE

The Modern Group (MODERN) encompasses leading commercial cleaning companies, Modern Facilities Services and Tri-B Industries, servicing New York and New Jersey. We currently employ over 800 individuals and clean more than eight million square feet a day. MODERN was established in 1979, providing professional janitorial services to a variety of industries. For over 42 years, we have provided facilities management services, with much of our portfolio

being focused within high-volume public facilities. MODERN would like to thank you for the opportunity to be of service. Our organization works hard to provide a stable, productive workforce, delivering the services that our clients require.

We manage the communications, skills, and attendance of skilled and competent labor that will help your organization meet its primary objective of providing commuters, customers, visitors, and employees with a clean, healthy environment. MODERN will coordinate seamlessly into your existing organization to create professional partnerships. Our capabilities and expertise, along with our tightly held management structure, allow us to be able to focus our attention on our clients.

GEORGE WASHINGTON BRIDGE BUS STATION

The George Washington Bridge Bus Station is a commuter bus terminal located at the east end of the George Washington Bridge in the Washington Heights area of Manhattan in New York City. The bus station is owned and operated by the Port Authority of New York and New Jersey. On a typical weekday, approximately 20,000

passengers on about 1,000 buses use the station. Our organization took over this project from a contractor the PA was very disappointed with. With our expertise, experience, and capabilities, we quickly turned it around to be a location that the port authority is delighted with. We are responsible for the bus port area, the inside terminal, along with the tunnel connecting to the MTA subway system. This high-traffic facility has just strengthened our experience with some of the New York area's most used commuter facilities, making our companies truly an expert in this niche of the market. We enjoy great reviews and satisfaction from our immediate PA supervisors.



RUTGERS SHI STADIUM

SHI Stadium underwent significant reconstruction from 2008 to 2009 to increase its capacity to 52,454. The stadium features two 5,000-seat upper decks on each side of the playing field, as well as 968 loge and club seats on the mezzanine level of the east side of the stadium. A two-story press box sits on the mezzanine level of the west side of the stadium. Electronic ribbon scoreboards spanning the length of the field along the bottom of both upper decks were installed before the 2008 season, which complements the video scoreboard in the south end zone. Also located in the south end zone is the Brown Football Recruiting Pavilion

and Welcome Center, part of the 2008–2009 expansion project.

The stadium also features light stanchions that allow for night games, a cannon for firing when Rutgers scores, concessions, and restrooms. Until 2004, the field maintained a grass surface but has since been replaced with artificial turf. Our organization has been fortunate enough to be given the great pleasure of servicing one of New Jersey's iconic stadiums. The cleanliness of the stadium comes in first place. This unique public environment speaks to our ability to mobilize large crews, organize them in an efficient manner, and execute a nearly impossible task. Given only eight hours to clean up after 52,454 crazy fans, mostly college kids, having a blast, eating and drinking, and in general having a great time truly is a challenging task. Cleaning this challenging environment takes a small army of people operating in a well-orchestrated ballet. We have been doing this for over 10 years with great reviews from the Rutgers management.





NEWARK INTERNATIONAL AIRPORT

Our organization had been providing custodial services to Newark International Airport for over 15 years. Newark International Airport services an average of 33 million travelers a year, making it one of the busiest airports in the country. It consists of three major terminals - A, B, and C - with a total of 61 gates. After reviewing the scope of work required, MODERN is fortunate to have the experience of delivering custodial and aircraft support services, with a similar demanding scope of services. We are well versed in providing these types of services in a high-traffic facility, which is an environment that is continually changing.

We were responsible for providing general cleaning and terrazzo floor maintenance to Newark International Airport Terminal B, Portions of Terminal A and C, the Air Train System, and the Northeast Connection. Our floor maintenance program is designed to maintain an all-year-round high gloss look, including during winter element exposure.

At Newark International Airport, we provided many different services. Our organization offered custodial services to the airport 24 hours a day, 7 days a week, for Terminal B along with many of the VIP lounges for various airports.

Once again, this high-volume public space served to be a real challenge that taught us much about the best methods of caring for critical public infrastructure, all while keeping the PA satisfied with our services. We were honored to win the Port Authorities Customer Care Award seven years in a row.



QUALITY ASSURANCE

Quality control is at the core of our company culture. Our objective is building our quality management efforts to achieve the ultimate customer experience. We strive to be the benchmark in the janitorial services industry, with 100 percent satisfaction guaranteed.

To develop a customer-focused Quality Management System, we have created a distinct model that revolves around the ultimate customer experience, comprising quality assurance, green materials, innovative technology, efficient services, and reasonable costs.





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**100 PERCENT MBE CERTIFIED
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24/7/365 EMERGENCY RESPONSE

Your facility SERVICES

- Window cleaning
- Power washing
- Carpet cleaning and repair
- Upholstery
- Fabric cleaning
- Clean rooms
- Computer rooms
- Sensitive environmental cleaning
- Commercial cleaning
- Post construction cleanups
- Water damage restoration
- Snow removal

Your facility FLOOR CARE

- Floor Cleaning, Stripping, Waxing, Repairing and Restoration
- Terrazzo
- Granite
- Slate
- Marble
- Fine stone
- Concrete
- Gloss meter system
- All VCT flooring

Your facility MANAGEMENT

- General cleaning, porter, utility, mechanic and lead mechanic staffing
- Full facility janitorial services in any frequency and any





MODERN FACILITIES SERVICES

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